

Mohamed Kadri

Programme / Delivery Manager - Cloud & Digital Transformation | GenAI-Enabled Delivery

Dubai, United Arab Emirates (open to Europe and remote) | +971 522 994 953 | eng_mohamedkadri@hotmail.com | linkedin.com/in/mohamed-kadri-b3508916 | mkadri85.github.io | Notice: one month

PROFESSIONAL SUMMARY

Delivery and transformation leader with 17 years running large-scale, technology-enabled change across enterprise and Tier-1 operator environments in the UAE and wider MEA. Leads cloud and digital-transformation programmes end to end, from business case to measurable outcome: OSS modernization, AIOps, cloud migration, and multi-vendor delivery under ISO 27001 and NIST governance. Also a hands-on builder, shipping a live AI-enabled payments product and an open-source developer library, so technical trade-offs are governed with real fluency, not from a distance. Combines MBA-level business framing with delivery discipline across product, technology, data, operations and vendors.

SELECTED ACHIEVEMENTS

- **75% of Level-1 incidents automated at 99.6% SLA** across a national operator network, via ML-based AIOps.
- **\$6M OSS domain expansion and live migration at 99.95% availability, zero outages**, under ISO 27001 and NIST controls.
- Delivery-acceptance cycle cut from **21 to 15 days (29% faster)**, lifting monthly revenue-trigger throughput **9%**.
- **B2B broadband revenue up ~30% year over year** via CRM order-closure revenue triggers, with delivery time cut from **~25 to ~18 days**.

CORE COMPETENCIES

Cloud & digital transformation: OSS modernization, cloud migration, digital operating models, process redesign

Solution design & integration: solution workshops, technical evaluation and PoC, systems and API integration, design and security acceptance

Cloud platforms & data: Google Cloud (production), Azure (foundational, AZ-900 in progress), BigQuery, Docker, Kubernetes, CI/CD

Delivery leadership: Agile and Scrum, cross-functional and offshore teams, leader of team leads

Risk, compliance & ops: ISO 27001 and NIST controls, ITIL service management, security acceptance

Reporting: Power BI, Fine BI, executive dashboards and change management

Programme & delivery management: end-to-end delivery lifecycle, roadmaps, business cases, SLA-based acceptance

GenAI & automation: AIOps, LLM and RAG solutions, MCP-based agentic automation, shipped AI product

Payments & FinTech: payment integration (Tabby, Stripe, Tap, PayPal), webhooks, REST/GraphQL APIs

Portfolio & governance: multi-vendor oversight, budget administration, executive and C-suite reporting

Business analysis: requirements engineering, stakeholder management, KPI and benefits realization (CBAP)

PROFESSIONAL EXPERIENCE

Technical Operations and Digital-Transformation Manager, Tier-1 UAE Operator Account | Huawei Technologies Feb 2022 - Present, UAE

Scope: 4 technical team leads plus offshore developer resources | ~\$1M/yr annual PO envelope against a multi-vendor framework, plus a \$6M OSS expansion project | national operator network

- Automated **75% of Level-1 incidents at 99.6% SLA** by architecting end-to-end **AIOps** (ML anomaly detection, predictive analytics, topology-based root-cause) across the operator network.
- Delivered a **\$6M OSS domain expansion and containerized-cloud migration** (Docker, Kubernetes) under ISO 27001 and NIST at **99.95% availability**, with **zero outages and zero compliance findings** and full disaster-recovery, security-acceptance and SIEM integration.
- Led **solution-design workshops and technical evaluations** (PoC, build-vs-buy and vendor selection) and chaired **design and security-acceptance approvals** for new platforms entering the operator estate.
- Owned **systems integration** across OSS and third-party platforms from interface design through cutover, and ran **enablement and knowledge transfer** for operator teams and new hires on the new solutions.
- Cut microwave delivery-acceptance from **21 to 15 days** and raised monthly **revenue-trigger throughput 9%** by redesigning the B2B-link acceptance workflow.
- Cut RAN energy **OPEX 11%** and reduced network CO2, lifting green-network indicators, through a \$400K network-level traffic-aware power-adaptation rollout (software only, no hardware), with offshore developers delivering the automation.
- Ran the programme as primary customer interface with **executive governance and reporting** (Power BI, Fine BI), KPI-aligned strategy, and vendor and budget oversight.

Product Owner & AI Engineer, Digital Product and Payments | Independent

Nov 2024 - Present, UAE

Scope: personal product venture, built and run alongside employment; live in production on Google Cloud

- Built and shipped a **live AI-enabled payments product** across mobile (Flutter) and web (Next.js, Node.js, React), in production on Google Cloud with full CI/CD.
- Designed and integrated **payments across Tabbby, Stripe, Tap and PayPal** using webhooks and REST/GraphQL APIs, covering checkout, reconciliation and event-driven flows.
- Published **guardplane**, an open-source (npm) confidence-gating library for autonomous-agent safety, alongside MCP-based agentic automation, as public reference work.

Transmission and Microwave Delivery, Middle East and Africa (progressive roles) | Huawei Technologies

Feb 2019 - Jan 2022

Progression: Network Operations Team Leader and Service Delivery Manager (South Africa) to Microwave Delivery Manager (DR Congo) to Transmission and Microwave Projects Consultant (Middle East)

- Directed **5G and enterprise rollout and network-modernization programmes** for Tier-1 operators across the UAE, South Africa and Central Africa, under SLA-based acceptance, with vendor and subcontractor governance across countries.
- Delivered **~400 enterprise links and ~600 microwave hops for a Tier-1 UAE operator (2020-2022)**, including E-band, multi-band and long-haul chains of up to 12 hops, owning planning, budget and SLA-based acceptance end to end.
- Prepared **RFPs and managed spectrum licensing and regulatory approvals** for microwave and long-haul transmission, translating technical scope into procurement and delivery plans.

Network Operations Senior Supervisor & Delivery Manager | Etisalat Misr

Sep 2011 - Jan 2019, Egypt

Progression: Transmission Senior Engineer to Principal Engineer to Senior Supervisor and Delivery Manager | field operations across 5 offices (managers, team leads and vendor teams); national NOC; 15-person core team over 3,000+ multi-vendor elements

- Grew **B2B broadband revenue ~30% year over year** by introducing CRM-based order-closure revenue triggers, and cut B2B delivery time from **~25 to ~18 days**, while building and mentoring the delivery team.
- Ran a **15-person NOC over 3,000+ multi-vendor elements** under managed-service SLAs with ITIL incident, problem and change discipline, delivering large-scale B2B enterprise and broadband programmes end to end.

Earlier roles | Huawei Technologies and Telecomax Group, Egypt

Jan 2009 - Aug 2011

- Transmission Engineer (Huawei, Feb 2010 - Aug 2011) and Site Engineer (Telecomax, Jan 2009 - Jan 2010): microwave installation, commissioning and integration - the hands-on foundation of later delivery leadership.

CERTIFICATIONS AND RECOGNITION

MBA, Global Management - ESLSCA Business School, 2018

CBAP - Business Analysis (IIBA)

Microsoft **Azure Fundamentals (AZ-900)** - in progress

Huawei Future Star Award, 2025; **Mission Critical Achievement Award**, 2023

EDUCATION AND LANGUAGES

BEng, Telecommunications Engineering - Alexandria University, 2009

Arabic (native), English (fluent), French (elementary)